



## OMARA Portal guide

### Forgotten password

This guide provides step-by-step instructions to retrieve your forgotten password to enable you to log onto the OMARA Portal.

1. Go to the OMARA website ([www.mara.gov.au](http://www.mara.gov.au)).
2. Select **Login** > (top right hand side of the web page).

The OMARA portal displays.

3. Select **Sign in** (top right corner of the web page).

The portal authentication page displays.

Australian Government  
Department of Home Affairs

OMARA

Upcoming CPD Sessions | Contact us | App | **3** | Sign in

Sign in | Redeem invitation

Sign in with your username and password

\* Username

\* Password

Remember me?

Sign in

If you have previously been a registered migration agent, and wish to apply to become one again, please access via [link](#) to the pre-qualifying questions.

Please use following options to request your username or reset your password

Forgot us **4** | **Forgot your password?**

4. Select **Forgot your password?**

A screen requesting your email address displays.

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Upcoming CPD Sessions | Contact us | Apply | Search | Sign in

Forgot your password?

\* Email  **5**

Enter your email address to request a password reset.

**6** | Send

5. Enter your email address.
6. Select **Send**.

The message displays asking you to check your email to reset your password.

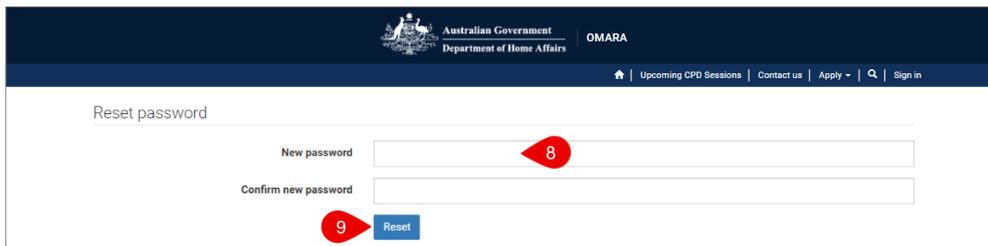


You are sent an email containing a link to reset your password.

**Important: The link will only remain valid for 24 hours.**

7. When you receive the email, follow the **Reset password** link.

The portal opens at the password reset page.



8. Enter and confirm your new password.

9. Select **Reset**.

Your account details are updated with the new password.