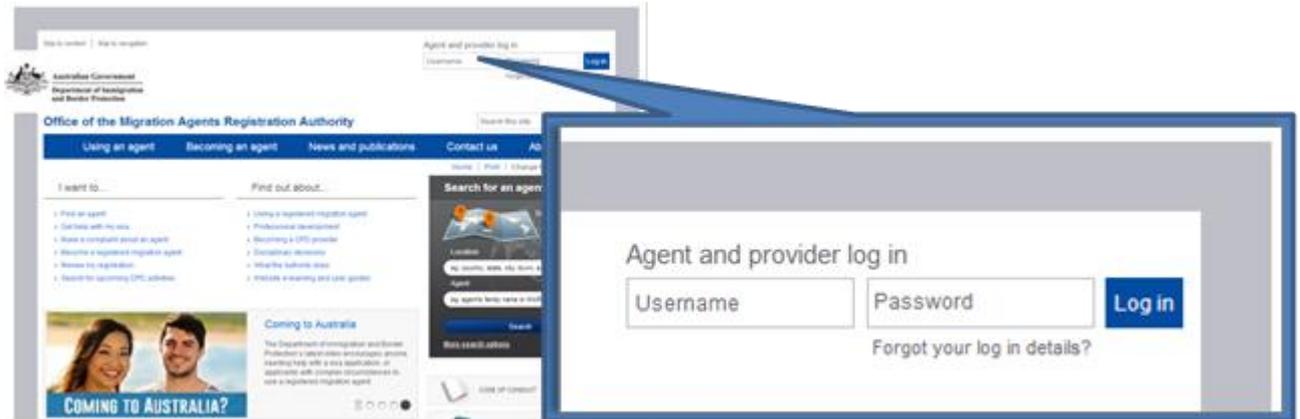


A Guide to Repeat Registration Office of the MARA

1. LOGGING IN

To apply for repeat registration you will need to log into your secure agent area of the Authority's website. Go to www.mara.gov.au and enter your MARN and current password in the boxes indicated below.

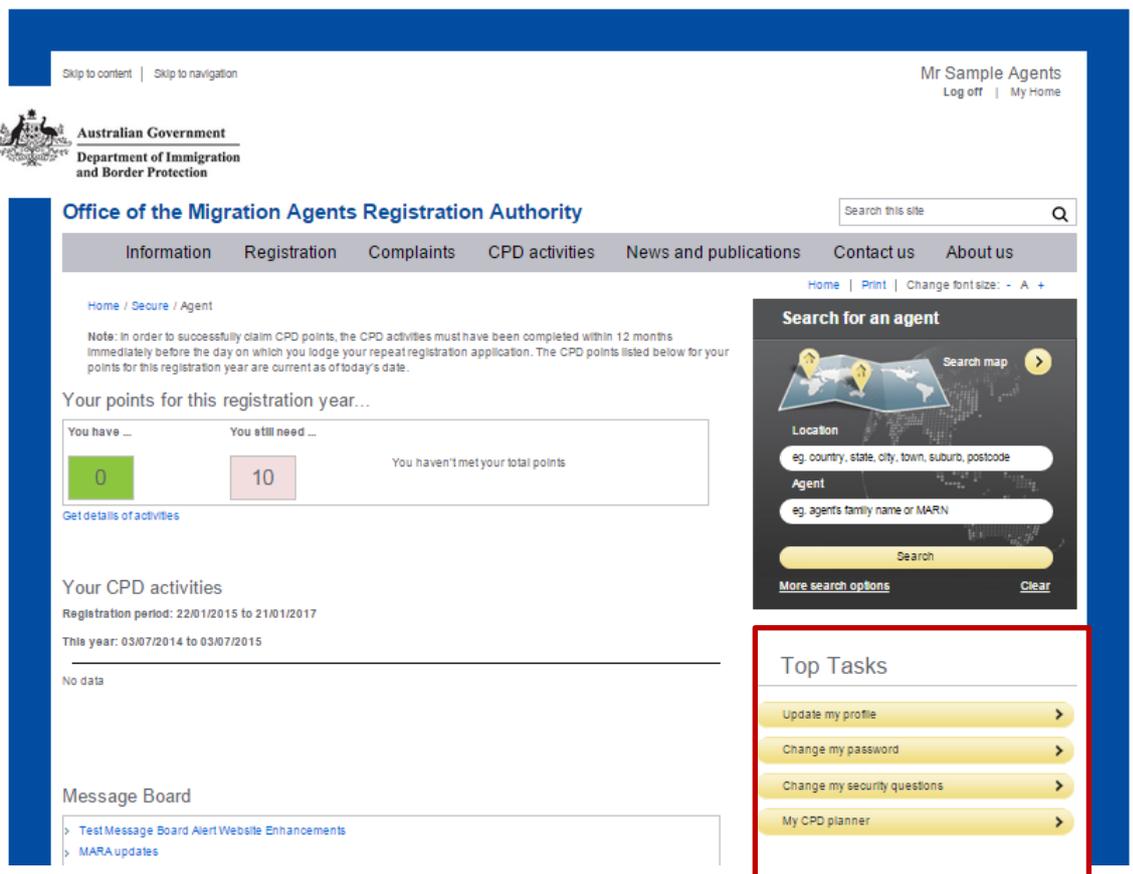


2. SECURE HOMEPAGE

Once logged in you will see your agent homepage with information about your registration, CPD, messages and alerts.

The outside border will change to blue and your name will appear in the top right corner to indicate you are logged in.

Your Top Tasks are located on the right side of the page.



Skip to content | Skip to navigation

Mr Sample Agents
Log off | My Home

Australian Government
Department of Immigration
and Border Protection

Office of the Migration Agents Registration Authority

Information Registration Complaints CPD activities News and publications Contact us About us

Home / Secure / Agent

Note: In order to successfully claim CPD points, the CPD activities must have been completed within 12 months immediately before the day on which you lodge your repeat registration application. The CPD points listed below for your points for this registration year are current as of today's date.

Your points for this registration year...

You have ...	You still need ...	You haven't met your total points
0	10	

Get details of activities

Your CPD activities

Registration period: 22/01/2015 to 21/01/2017

This year: 03/07/2014 to 03/07/2015

No data

Message Board

- Test Message Board Alert Website Enhancements
- MARA updates

Search for an agent

Location
eg. country, state, city, town, suburb, postcode

Agent
eg. agent's family name or MARN

Search

More search options Clear

Top Tasks

- Update my profile
- Change my password
- Change my security questions
- My CPD planner

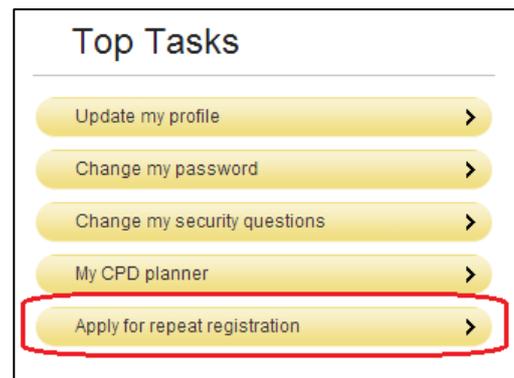
3. SELECT APPLY FOR REPEAT REGISTRATION

On the Top Tasks menu on the right side of the screen select **Apply for repeat registration**

This option will become available 2 months before your current registration expires.

Selecting this will take you to the Repeat registration application form.

Once you have started your application this Top Task will change to **Continue my application**



4. COMPLETING THE APPLICATION FORM

There are 11 steps in the Repeat registration application form, including the declaration and payment steps.

There are navigation buttons at the bottom of each step.



PREVIOUS - saves your completed data and takes you to the previous step

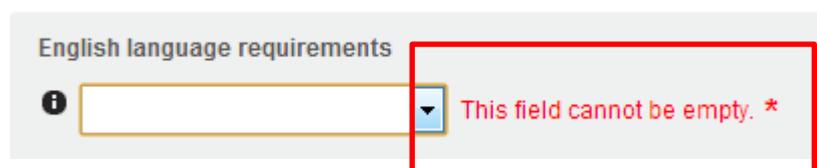
SAVE - saves your completed data and stays on the same step

EXIT - saves your completed data and returns to the homepage

NEXT - saves your completed data and moves to the next step

If a particular step is not required because of your answers in previous steps a message will appear asking you to click **Next** to continue with your application

Mandatory questions are indicated with a red asterisk (*). If you continue without completing a mandatory question, you may see the warning message below. This is to highlight that you must complete an answer for this question. This can be completed now or later, but must be completed before progressing past **Step 10: Declaration**.



4.1 Step 1 - Type of Application

In this section, you will need to answer questions about the type of application you are submitting.

Applying for registration – The majority of agents will select **Under the Migration Act 1958**.

Select **Under the Trans Tasman Mutual Recognition Act 1997** only if you are a licensed New Zealand Immigration Adviser and eligible to apply under this Act. If you select this option you will be required to provide additional information.

Application Type – select **Commercial** or **Non Commercial** application type. This will have an impact on your registration type and the application fee.

4.2 Step 2 – Review my profile

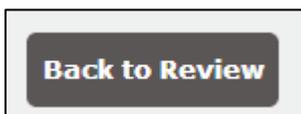
Check the details that are auto-populated from information you have recorded with the Authority. The details you need to check here include:

- Personal and residential details
- Your Professions / Qualifications (if applicable)
- Government employment
- Citizenship and Residency
- Postal address
- Business details

If any of these details need updating (i.e. are incorrect or blank), click on the **Edit** link on the right. Blank fields are displayed as a dash (–)



When you have finished editing your details, select **Back to Review** to return to **Step 2: Review my profile**.



Personal and residential details

Phone Numbers

Phone numbers are displayed in three separate parts, Country code, Area code and Local number. There should be NO spaces in any of the phone number fields and no special characters like '+'. The leading zero (0) is also removed.

For example the Australian number (02) 9876 XXXX should be entered as:-

Country	Area	Local
61	2	9876XXXX

The mobile number 0414 XXX XXX would be entered as:-

Country	Area	Local
61	4	14XXXXXX

Email Addresses

Email address for communication with the Office of MARA is the email address the Authority will use to send all important emails, including repeat registration reminders and password resets. Do not use an email address that you share with other people as personal information may be communicated with you via this email address. This email address is a mandatory field.

Email address for display on the Register of Migration Agents will be the email address that appears on the public register available on the Authority's website. This can be the same as the communication email or different. This field is not mandatory.

Your Professions / Qualifications

If you have a legal practising certificate issued by an authorised Australian body or a membership to a recognised accounting body, then you will need to update these details here.

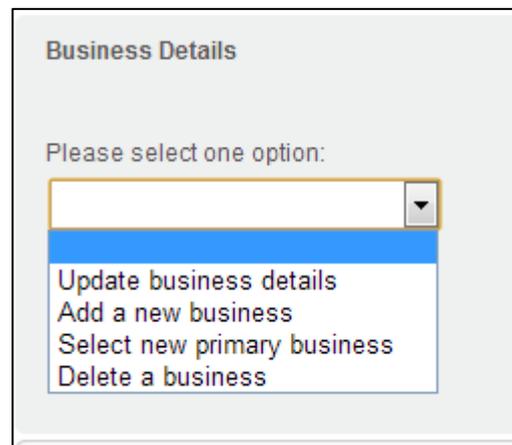
This section will be available if you have previously advised the Authority of other relevant qualifications you hold or professions to which you belong. If you have obtained a relevant qualification or professional membership since your last registration application then you should contact the Authority to discuss this with us.

Business details

This part of the form is about the businesses to which you are connected as a migration agent.

In this part, you can:

- Update business details
- Add a new business
- Select a new primary business
- Delete a business from your current list



The screenshot shows a web interface titled "Business Details". Below the title, it says "Please select one option:". There is a dropdown menu with a blue highlight on the first option, "Update business details". The other options listed are "Add a new business", "Select new primary business", and "Delete a business".

- **Update existing business details**

Note: Non-commercial agents will not be able to update existing business details.

Some businesses will be blocked from updating because:

1. There are five or more agents associated with the business,
2. A request from the organisation that only the nominated representative of the business can make changes,
3. The business is an association; trust or government department,

Where a business has more than 1 agent but no greater than 4 agents and is not blocked as per (1-3) above, a warning message will display indicating which agents will be impacted by the change.

Note: As a registered migration agent, you may have a relationship with a business that has other registered migration agents associated with it. As such, all of these agents will have the same business address, telephone number etc. Therefore, when you submit an update that changes these business details, it will change the business details for all of these associated agents. This does not apply to your personal/residential/postal details, which are unique to you.

Changes to business details may require supporting documentation. Further, you may upload other additional documents that you believe support any changes. These will be required at step nine – supporting documents.

Add New Business

This process will add a new business to your entry on the Register of Agents.

Enter ABN (our preference) or Business Name here and then click the "search" button

- **Add a new business.**

Note: Associations, trusts and government departments cannot be added.

To add a business, use the business search tool.

1. Enter either an ABN (our preferred method) or business name into the search,
2. A search of our business records will occur. If a match is found in our records, select the business from the results list and click **Continue**,
3. If no results were found or results were not suitable then you will be able to perform a second search, this time of the ABR (Australian Business Register). This will happen automatically if no results from your initial search were found. If a match is found you can select from the ABR results list and click **Continue**,
4. If no results were found from ABR or results were not suitable, you can add a new business by completing the manual form. To do this, select **Add a new business manually and continue** and then click the related **Continue** button.

(No, my business is not listed above)

Do you want to:

Add a new business manually and continue

Add a new business manually and continue

You can search again. Please 'clear' the search box and enter a new ABN or Business Name and click search

Note: As you progress through each level of search, the business types you can add will be reduced (e.g. you cannot add an Australian company by use of the manual form).

Changes to business details may require supporting documentation. Further, you may upload other additional documents that you believe support any changes. These will be required at **Step 9: Supporting documents**.

- After you have selected **Continue** you will be required to check and/or complete details about the business you are adding.

You need to tell us if this is your primary business. You will also need to select the relationship you have with this business. Depending on the business structure you may also have to tell us if there are any individuals who hold a charge, mortgage and/or security over some or all of the assets of the business.

Business structure
Company

Relationship to business

Are there any individuals who hold a charge (whether fixed or floating), mortgage and/or security over some or all of the assets of the business?

- Consultant
- Director
- Employee
- Executive Officer
- Independent Contractor
- Voluntary Worker

Add Business
Cancel Adding Business

Warning: Use of the buttons below will take you to previous or next pages/steps of this application form and may not save the data you have entered at this step if used incorrectly.

After you click **Add Business** the next screen will allow you to add another business, remove the business you just added or click **Next** to continue to **Step 7: Average Fee**

This process will add your business relationships to your application.

The business/businesses listed below have been added to your application.

Nominated primary business: **Sample Migration Business**

	Business Name	Address	Contact	Relationship
<input checked="" type="radio"/>	Sample Migration ABN XXXXXXXXX	25 Sample Street Sampletown Australian		Employee X

You can:

1. Edit the businesses above by selecting the radio button next to the business name;
2. Delete a business entry from your application by clicking on the X;
3. Add other businesses by clicking the 'Add another business' button; or
4. Continue to the next step of the application by clicking the NEXT button.

Add another business

PREVIOUS
SAVE
EXIT
NEXT

- **Select a new primary business**

- a. There are two ways to select a new primary business. The first and easiest is to make one of your secondary businesses (if you have one) your new primary business by clicking **Select a new primary business**.

The second method is to use the **Add a new business** function and make the new business your primary.

Both of these options will cause your current primary business to become a secondary business.

- **Delete a business**

- a. An agent must always have a primary business. You cannot delete a primary business. If you wish to delete your current primary business, you must first replace it with another by either selecting **Add a new business** and making it your primary or choosing **Select a new primary business** from your secondary business (if one exists).

Once you have replaced your existing primary business it will become by default one of your secondary businesses, which you can easily delete.

4.3 Step 3 – Business practice

At this step, you will need to provide details of your professional indemnity insurance and professional library subscription.

You will also need to state whether you have any clients who are receiving services on the basis of a conditional refund policy, a 'no win, no fee' policy or an undertaking to similar effect or any clients who may still be able to make a claim on this policy or undertaking.

4.4 Step 4 – Character

In the character step, you will need to carefully read two statements and answer if they are both true and correct.

Depending on your answers, you may have to provide additional information and evidence. If you are required to provide additional information, select which statements are not correct from the dropdown list. Then answer any additional questions related to that statement.

Please indicate which of the statements in the question above are not correct by selecting from the drop down list.

For each statement selected, you will be required to provide a written statement and supporting documentary evidence.

*

- Finding of guilt of criminal offence
- Subject of criminal proceedings
- Subject of disciplinary action
- Subject of inquiry/investigation
- Bankruptcy
- Termination due to conduct
- Corporation insolvency
- Other findings, events or conduct

 This icon means that additional information may be available to help you answer these questions. Additional information will appear in a pop-up box.

 When you have finished answering the relevant questions, click **Add**. From here you can select another statement that is not correct or continue with your application.

 You can remove a written statement after you add it with this button

Once you have added a written statement it will appear like this. If you do not select **Add** it will not be saved with your application

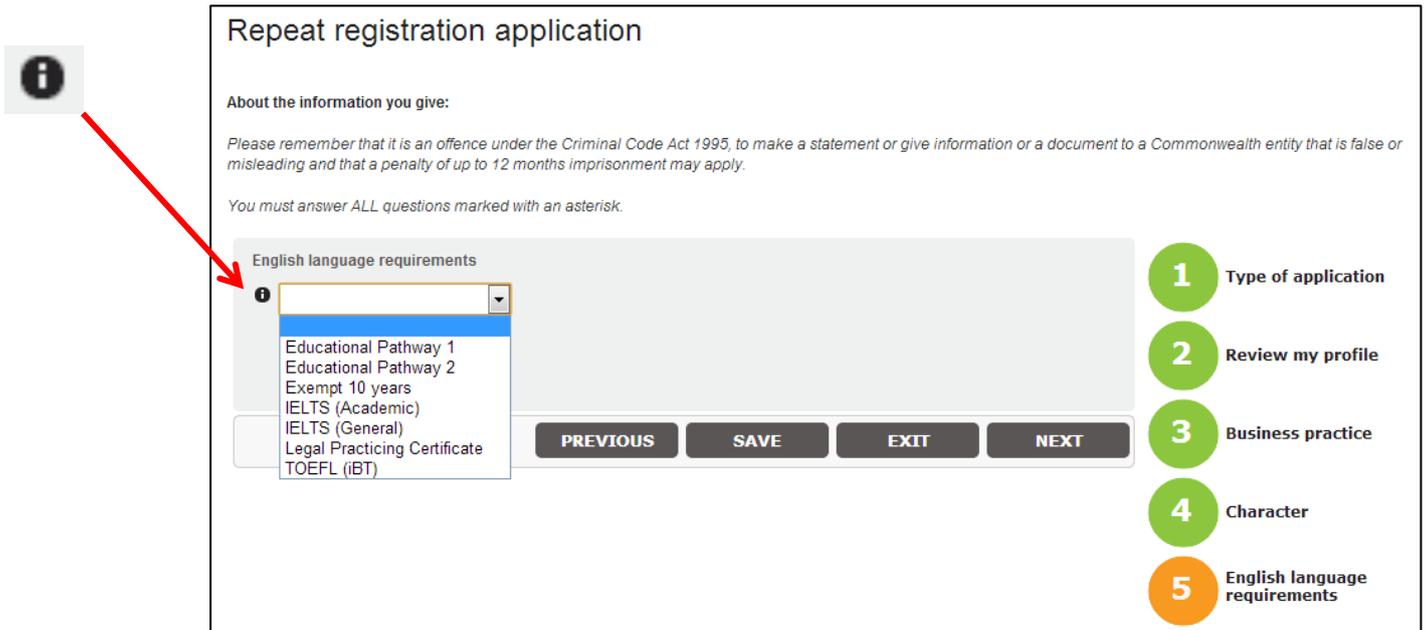
Criminal proceeding			
criminal proceeding 1	Country	Australia	
	Detail	Details of criminal proceedings	

4.5 Step 5 – English Language Requirement

At this step provide details about how you meet the English Language requirements. Further information on the English language requirements is available using the help icon or our website

Depending on how you satisfy the English language requirements you will need to answer additional questions.

For some agents this step may not be applicable to you.



Repeat registration application

About the information you give:

Please remember that it is an offence under the Criminal Code Act 1995, to make a statement or give information or a document to a Commonwealth entity that is false or misleading and that a penalty of up to 12 months imprisonment may apply.

You must answer ALL questions marked with an asterisk.

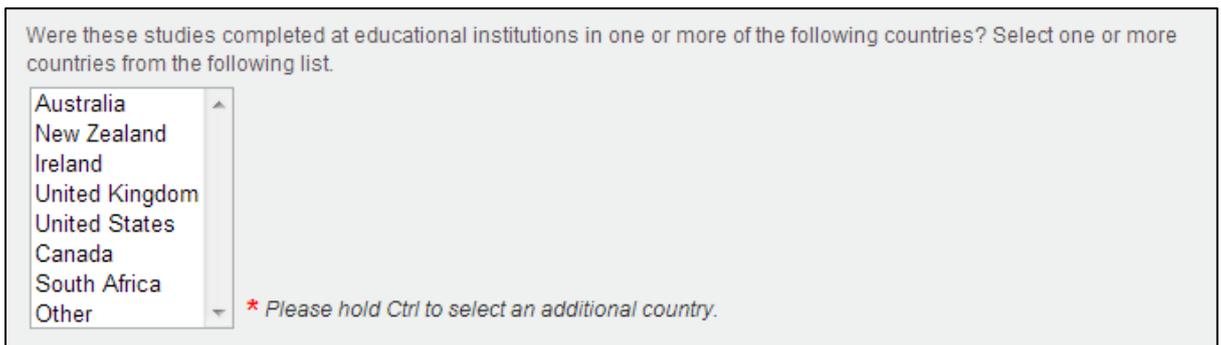
English language requirements

- Educational Pathway 1
- Educational Pathway 2
- Exempt 10 years
- IELTS (Academic)
- IELTS (General)
- Legal Practicing Certificate
- TOEFL (iBT)

PREVIOUS SAVE EXIT NEXT

- 1 Type of application
- 2 Review my profile
- 3 Business practice
- 4 Character
- 5 English language requirements

If you select **Educational Pathway 1** or **Educational Pathway 2** you will need to tell the Authority in which country these studies were completed. If there is more than one country then you must hold down **CTRL** on your keyboard and select the countries.



Were these studies completed at educational institutions in one or more of the following countries? Select one or more countries from the following list.

- Australia
- New Zealand
- Ireland
- United Kingdom
- United States
- Canada
- South Africa
- Other

* Please hold Ctrl to select an additional country.

4.6 Step 6 – Select CPD Activities

You will be shown a list of all the eligible CPD activities that you have completed during your registration period. Check the list to ensure the CPD activities listed are correct.

For this registration year, you need to complete a minimum of 10 CPD points including 1 mandatory CPD point(s).

You currently have a total of 13 CPD points; including 5 mandatory CPD point(s).

Registration period: DD/MM/YYYY to DD/MM/YYYY

This year: DD/MM/YYYY to DD/MM/YYYY

Activity Number	Title	Points value	Mandatory	Provider name	Date of completion	Claim
XXXXX	File Management	1	Yes	XXXXX	DD/MM/YYYY	<input checked="" type="checkbox"/>
XXXXX	Skilled Migration	2	No	XXXXX	DD/MM/YYYY	<input checked="" type="checkbox"/>
XXXXX	Partner Visas	1	No	XXXXX	DD/MM/YYYY	<input checked="" type="checkbox"/>

All CPD activities are claimed by default. If you do not want to claim particular activities then you can un-select the **Claim** tick box for that activity.

You will need to ensure you claim at least the minimum requirements. The table at the bottom of this step will show you if you have met CPD requirements.

For your repeat registration, you need to meet all the CPD criteria listed below.

Meet minimum total CPD points.	<input checked="" type="checkbox"/>
Meet minimum mandatory CPD points.	<input checked="" type="checkbox"/>

If you do not have sufficient CPD points you will be asked if there are any exceptional circumstances beyond your control, which have prevented you from doing so. You will need to provide supporting information and evidence to support your claims.

4.7 Step 7 – Average Fee

If you have charged fees for the provision of immigration services within the last 12 months you will need to tell us your average fees for each applicable visa category and the fee basis.

You can enter the fee on a Per Hour or Per Service basis. Only enter you fees for visa categories that are relevant to the work you carry out.

Have you charged Fees for the provision of immigration services within the last 12 months?

Yes *

What was the average fee for the following categories of service during the previous 12 months?
 You only need to fill boxes that apply by inserting whole dollar amounts (e.g. AUD\$1300.00 must be entered as 1300; A\$150 as 150; \$450.00 as 450)

Note: The average fees you are required enter are the average of what you have charged for providing immigration assistance services, these fees must not include any disbursements such as Department of Immigration and Citizenship visa application charges, charges for photocopying, couriers, etc.

Visa category	Visa sub-category	Fee basis	A\$ (incl GST)
Bridging Visa	Bridging Visa	Per Hour <input type="text"/>	<input type="text"/>
New Zealand SCV	Other Visa	Per Service <input type="text"/>	<input type="text"/>
Other Visa	Other Visa	<input type="text"/>	<input type="text"/>
Other Visa	OtherOther	<input type="text"/>	<input type="text"/>
Other Visa	OtherReview	<input type="text"/>	<input type="text"/>
Permanent Visa	Australian Declaratory	<input type="text"/>	<input type="text"/>
Permanent Visa	Business Skills Entry	<input type="text"/>	<input type="text"/>
Permanent Visa	Child Migration	<input type="text"/>	<input type="text"/>
Permanent Visa	Employer Nomination Scheme	<input type="text"/>	<input type="text"/>
Permanent Visa	Employer Sponsored Migration	<input type="text"/>	<input type="text"/>
Permanent Visa	General Skilled Migration	<input type="text"/>	<input type="text"/>
Permanent Visa	Humanitarian Offshore	<input type="text"/>	<input type="text"/>
Permanent Visa	Labour Agreement	<input type="text"/>	<input type="text"/>
Permanent Visa	Onshore Protection	<input type="text"/>	<input type="text"/>
Permanent Visa	Other Family	<input type="text"/>	<input type="text"/>
Permanent Visa	Other Skilled	<input type="text"/>	<input type="text"/>
Permanent Visa	Parent Migration	<input type="text"/>	<input type="text"/>
Permanent Visa	Partner Migration	<input type="text"/>	<input type="text"/>

4.8 Step 8 – Summary

All information you have entered will be available on the Summary page for you to check. Check the summary page carefully. If you have not completed required information a warning will be displayed

You can change your information or correct mistakes by clicking **Edit** on the right side of the summary information. This will take you back to the step to allow you to enter the information



Information	Registration	Complaints	CPD activities	News and publications	Contact us
-------------	--------------	------------	----------------	-----------------------	------------

[Home](#) / [Secure](#) / [Agent](#) / [Registration](#) / Repeat agent application

Repeat registration application

About the information you give:

Please remember that it is an offence under the Criminal Code Act 1995, to make a statement or give information or a document to a Commonwealth entity that is false or misleading and that a penalty of up to 12 months imprisonment may apply.

You must answer ALL questions marked with an asterisk.

Type of application		Edit
Applying for registration	Under the Migration Act 1958	1 Type of application
Application type	Commercial	
Do you collect money or intend to collect money in advance for work being completed or in advance for costs associated with lodging their application (eg disbursements)?	This field cannot be empty.	
The Agent Registration Card is a credit-card sized card that provides evidence that you are registered with the Office of the MARA. The card includes your colour photo, migration agent registration number (MARN), name and provision for your signature. Do you want to receive the Card?	No	2 Review my profile
Personal/residential details		Edit
MARN	XXXXXXXX	3 Business practice
Name	Mr XXXXXXX	4 Character
Residential address	3 XXXXX Street XXXXXXXX XXXX NSW Australia	5 English language requirements
Home Phone	61 2 XXXXXXX	6 Select CPD activities
Mobile	61 4 XXXXXXX	7 Average fee
Fax	---	8 Summary
Email address for communication with the Office of MARA	XXXXXXXX @ XXXXXXX	9 Supporting documents
		10 Declaration
		11 Payment

Once you have completed the missing information in a particular step you can click **Back to Summary** to return to this step



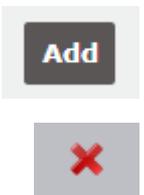
4.9 Step 9 – Supporting Documents

At the supporting documents step you will see the following:

1. **Verified Documents** – these are current documents that the Authority has in relation to the your registration or business.
2. **Required Documents** – there are 2 types of required documents:
 - a. those that must be upload in order to proceed to the next step,
 - b. those that must be provided within 14 days of submitting your application.
3. **Optional Additional Documents** – you may upload other additional documents here that you believe supports your application.

Uploading a file

1. Click **Choose File**
2. Find the file on your computer and then click **Open**
3. If you are adding additional documents click **Add** to add more documents
4. If you want to delete an additional document click the **X**



Mr XXXXXXXX

Verified Documents

File 1	Document Description: P_110		
	Document Type: Photograph		
	File Name: XXXX.jpg		

Required Documents
(Must provide documents in order to proceed to the next step)

Document type	Uploaded File	Upload / update file
Professional Indemnity Insurance Certificate of Currency		<input type="button" value="Choose File"/> No file chosen
Secondary school studies evidence (4 years of schooling + Aus Year 12 equivalent)		<input type="button" value="Choose File"/> No file chosen
Bachelor's Degree or Higher		<input type="button" value="Choose File"/> No file chosen

Required Documents
(Documents must be provided within 14 days)

Document type	Uploaded File	Upload / update file
Photograph	XXXX.jpg	
Clients or trust account bank statement / External Examiner's Report for Trust Account		<input type="button" value="Choose File"/> No file chosen

Optional Additional Documents
(Any additional document you wish to provide)

Please describe the file you are uplo	<input type="button" value="Choose File"/> No file chosen	<input type="button" value="X"/> <input type="button" value="Add"/>
---------------------------------------	---	---

You can upload another document by clicking 'Add'. You can delete an entry by clicking 'X'.

- 1 Type of application
- 2 Review my profile
- 3 Business practice
- 4 Character
- 5 English language requirements
- 6 Select CPD activities
- 7 Average fee
- 8 Summary
- 9 Supporting documents
- 10 Declaration
- 11 Payment

4.10 Step 10 – Declaration

Once you are satisfied that all the information is correct, you will have to agree to the declaration before you can submit your application. Please read the declaration carefully before ticking the **I agree** box.

If you have not completed all the required information you will see a warning at the bottom of the declaration instructing you to return to the summary step and correct the errors identified. You will not be able to progress with your application until all required information is provided.

I, Mr XXXXXX
of XXXXXX Street
XXXXXX
NSW
Australia
on

declare that the statements, information and documents I have provided are complete, correct and up to date in every detail. In making this declaration:

1. I confirm that the information I have provided on this form, including the attachments, is complete, correct and up to date in every detail; and
2. I understand that the prescribed fee which I have paid is not refundable after presentation of the financial instrument to the Commonwealth of Australia's designated bank; and
3. I agree that if any of my circumstances change, such that an answer in this application or information given to the Authority is no longer correct, I will inform the Authority as soon as possible but no more than 14 days later, I will continue to advise the Authority of any changes in my circumstances until a decision is made on my application; and
4. I understand that I must inform the Authority in writing within 14 days of any notifiable events as required by subsection 312(1) of the Migration Act 1958 (the Act); and
7. Any information I provide may be disclosed to the Department of Immigration and Border Protection for any purpose; and
8. I authorise the disclosure of my name, address, and date of birth to a contracted information broker to access public information relating to bankruptcy or corporate involvement; and
9. I authorise the Authority to refer documents supplied by me as part of my application to the issuing authority (either overseas or in Australia) for authentication; and
10. I am aware that it is an offence under the Commonwealth Criminal Code Act 1995 for a person to give information or make a statement to a Commonwealth entity, knowing that the information or statement is either false, misleading or omits any matter or thing without which the information or statement is misleading (sections 136.1 and 137.1 of the Criminal Code Act 1995). I am aware that the penalty is imprisonment for up to 12 months; and
11. I am aware that it is an offence under the Commonwealth Criminal Code Act 1996 for a person to provide documents to a Commonwealth entity, knowing that the document is false or misleading (sections 137.2 of the Criminal Code Act 1995). I am aware that the penalty is imprisonment for up to 12 months; and
12. I have read and understood the Code of Conduct for Migration Agents and I have complied with it, and will continue to comply with it, in its entirety.

I agree To submit your application you must agree to the declaration (by ticking the 'I Agree' box).

Please return to the summary step and correct the errors identified.

- 1 Type of application
- 2 Review my profile
- 3 Business practice
- 4 Character
- 5 English language requirements
- 6 Select CPD activities
- 7 Average fee
- 8 Summary
- 9 Supporting documents
- 10 Declaration
- 11 Payment

4.11 Step 11 – Payment

At the payment step you will need to select the method of payment for the application fee. Note this fee is for making the application and is not refundable. It is not a membership or registration fee.

You can pay your application fee by selecting either **Credit Card** or **BPAY**. You cannot submit your application until the payment step has been successfully completed.

Please make full payment for the application.
The Office of MARA will process the application only upon receipt of complete payment.
Note: The application fee is for making the application and is not refundable. It is not a membership or registration fee.

Fee for this application AU\$ 1595

Method of payment

Method of payment is required. *

BPay
Credit Card

PREVIOUS EXIT SUBMIT

BPAY

If you want to pay by **BPAY** and you have not already made the **BPAY** payment with your bank, you will be provided with the Authority’s Biller Code and your CRN to enable you to make the payment via your bank.

Please make full payment for the application.
The Office of MARA will process the application only upon receipt of complete payment.
Note: The application fee is for making the application and is not refundable. It is not a membership or registration fee.

Fee for this application AU\$ 1595

Method of payment

BPay *

Has payment been made by BPay?

No Please make payment and enter you payment details. *

If you have selected to make payment using BPay, please contact your financial institution to arrange for the payment to be made using:



Biller Code:	94128
Ref:	XXXXXX XXXXXX

When you have made the complete payment via your financial institution, you can return to enter the payment details in order to complete and submit your application.

Thank you.

PREVIOUS EXIT SUBMIT

Credit Card

If you are paying with credit card you will see the following payment portal in a new window. Follow the instructions from the Commonwealth Bank to proceed with the payment.

We recommend you print the payment receipt for your records

IMPORTANT: Once you have made payment via the Commonwealth Bank secure payment window, you must return to your application on the Authority's website and click **Submit**. If you do not, your application will not be submitted.

Commonwealth Bank

Your details will be sent to and processed by The Commonwealth Bank of Australia and will not be disclosed to the merchant

Merchant name: Department of Immigration & Citizenship

Card selection

Pay securely using SSL+ by clicking on the card logo below

VISA AMERICAN EXPRESS JCB

Diners Club International MasterCard

TO AVOID BEING CHARGED INCORRECTLY
DO NOT CLOSE THE BROWSER WINDOW
OR USE THE BACK BUTTON UNTIL
YOU RETURN BACK TO MERCHANT'S WEBSITE.

[CommWeb Terms and Conditions of use](#)

5. CONFIRMATION

Once you have made the payment and clicked **Submit**, you will see the following confirmation message. This message will provide you with your application reference number. Keep this and quote it in any communication with the Authority regarding your application

[Home](#) / [Secure](#) / [Agent](#) / [Registration](#) / Repeat agent application

Repeat registration application

Your registration application has been successfully lodged.

Your reference number is **AGA0131843**. Please keep this number and quote it in any communication you have with us.

What happens next?

Once the Office of MARA receives the full payment, your application will be assessed. A registration officer will contact you for further information if required.

Ok

6. NEED ASSISTANCE?

If you require assistance with this process, you can contact us via the **Contact Us** form on the website.