Australian Government



**Department of Home Affairs** 

# **OMARA** website user guide

## Find a registered migration agent

The details of all registered migration agents are available on the <u>Register of Migration Agents</u> (the Register) on the Office of the Migration Agents Registration Authority (OMARA) website. This guide explains how to access and search the Register.

#### **Registered migration agents**

Registered migration agents are people who have met certain knowledge and character requirements to be able to help you with your visa application. They can deal with the Department of Home Affairs (the Department) and other organisations for you. You do not have to use a registered migration agent to lodge your visa application, but they can help, especially if your case is complex.

Be careful of unlawful persons pretending to be registered migration agents. Always check the <u>Register</u> to make sure you are using a registered migration agent.

#### Australian legal practitioners

Legislation came into effect on 22 March 2021 allowing Australian legal practitioners (lawyers) to provide immigration assistance in connection with legal practice. This means that a lawyer may provide immigration assistance without being a registered migration agent. As a result, lawyers do not appear on the <u>Register of migration agents</u>.

To find an Australian legal practitioner, or check they are legally qualified, refer to the relevant state or territory legal professional body. More information about using an Australian legal practitioner is available on the Department's website page <u>Who can help you with your application?</u>

### Choosing the right registered migration agent for you

For help deciding who might be the right agent for you:

1. Go to <u>www.mara.gov.au</u> and select **Choosing a registered agent**.

≡ Menu		Australian Government Department of Home Affairs OMARA		Login >
	Welcome to the Office of the Migration Ag Registration Authority	ents		5
	Get help with a visa	,	2000	
	Steps to register as a migration agent			
	Continuing Professional Development (CPD) Tools for registered agents			
	Notices and reports			
	About us	>		1
	Search for a registered 🤇 A	Choosing a registered > agent	Register as a migration > agent	
	Dearch the register of migration agents to get help with your visa	Find out the steps to choose a registered migration agent to help with your visa	Find out how to register or re register as a migration agent	
	CPD for registered > agents	Tools for registered > agents	Complain about agents >	

#### The Steps to choose a registered migration agent page displays.

2. Follow the steps on this page which provide information to assist you to choose the right agent for you.

The **Guides and resources** tab includes a link to the **Consumer guide** that tells you the standards and rules a registered migration agent must follow.

#### Finding migration agent registration details

To find the details of a registered migration agent:

1. Go to www.mara.gov.au and select Search for a registered agent.

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	Get help with a visa	>	236 24	20	1
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The Search for Registered Migration Agents screen displays.

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			Upcoming CPD S	essions   Contact u	s   Apply +   Q   Sign in
ome 🔶 Search for registered migratio	n agents 🛥				
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Search for regis	stered migra	tion agent	5		
	Family name First name 🕈	<b>Business name</b>	Country	Suburb	State
Agent's given name	Use the search fields to enter in	formation about the regis	tered migration agent you wo	uld like to find. The	n select 'Search'.
T					
Agent's family name					
Ŧ					
MARN					
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Declaration					
Business name					
,					
Business location (country, state, suburb or postcode)					
T					
Non-commercial organisations					
Check this box for a list of registered migration agents who work for non-					
commercial organisations.					

2. Complete the search fields with information about the registered migration agent you would like to find. You do not need to complete every search field. Only complete the fields relevant to your search. The table below describes the search fields.

Search field	Description
Agent's given name	If you are searching for the details of a specific registered migration agent, enter their given name (first name) in this field. TIP: If you are not sure how to correctly spell the agent's name you can try
	entering only the first few letters of their given name.
Agent's family name	If you are searching for the details of a specific agent, enter their family name (last name) in this field.
	TIP: If you are not sure how to correctly spell the agent's name you can try entering only the first few letters only of their family name.
MARN	When a person becomes a registered migration agent, they are issued a unique Migration Agent Registration Number; known as a MARN. If you know the agent's MARN, enter it in this field.
	TIP: If you are using a MARN to search, there is no need to complete any other search fields.
Business name	If you are searching for a registered migration agent that works for a specific company or business, enter the name of the company or business in this field.
Business location (country, state, suburb or	If you want to find all agents operating in a specific location, enter the Country, State, Suburb OR postcode in this search field.
postcode)	TIP: You do not need to enter all location fields. Completing one field will return results.
Non-commercial organisations only	Select this option to find agents who only work for a non-commercial organisation. Non-commercial organisations may include registered charities, community support groups, refugee associations and legal aid commissions. These organisations generally do not charge a fee.
	<b>Note:</b> Only people who meet certain criteria can use the services of an agent who does not charge a fee. For more information, refer to <u>Learn about</u>
	different types of registered agents on the OMARA website.

3. When you have completed the fields that are useful to your search, select **Search**.

	Family name First name 🕇	Business name	Country	Suburb	State
Agent's given name	19 0 - 1 2000 V 10 102	10-1 12 10-52 10-10 F		NAME 1/18 / 192	1.0421.017
Y Clive	Use the search fields to enter info	rmation about the registered	migration agent you wi	ould like to find. Then	select Search.
Agent's family name					
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Business name					
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Business location (country, state, suburb or postcode)					
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Non-commercial organisations					
Check this box for a list of registered					
migration agents who work for non-					

The search results display.

	Family name	First name 🕇	Business name	Country	Suburb	State
Agent's given name	Clan	Olive	Must Migration	Australia	BELCONNEN	ACT
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Agent's family name						
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Business name						
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Business location (country, state, suburb or postcode)						
T						
Non-commercial organisations						
Check this box for a list of registered						
migration agents who work for non-						

4. Follow the **Family name** link to see the registered migration agent's details.

The registered migration agent details display.

Registered N	Aigration A	gent D	etails			
Olive Clon						
Migration Agent Registration No	mbar 1224679					
Current Status: Registered	anue, 12040/0					
Agent most recent registration (	commerced on 20/02/2021					
Agenic music recent registration	20111121020 011 22/02/2021					
Contact details						
Business name	Must Migration					
Business address	6 Chan Street Belo	onnen ACT 26	17 Australia			
Phone	61212345678					
Email address	olive.clon@mustmig	pation.com.au				
Website	https://www.mustm	igration.com av				
Other business associated w	ith this agent					
Business Name 4	Suburb	State	Country	Business Phone	Business Email	

If you are checking the registration of a specific person, and have completed the search fields correctly, their name will display in the search results. If there are no results for the person, this means that the person is not registered with the OMARA.